

CLIENT DETAILS

NAME: _____ E-MAIL: _____

ADDRESS: _____ TEL: _____

POSTCODE: _____ MOBILE: _____

DOG DETAILS

PET NAME: _____ BREED: _____

AGE: _____ DOB: _____ DOG / BITCH _____ NEUTERED: YES/NO

HANDLER WARNINGS

HUMANS: _____

OTHER DOGS: _____

CHARACTER (LIKES/HATES): _____

SWIMMING EXPERIENCE: _____

HYDROTHERAPY DETAILS

USUAL VET: _____ PRACTICE: _____

REFERRAL VET: _____ PRACTICE: _____

REASON FOR SWIMMING Funswim Rehabilitation Weight ManagementCURRENT EXERCISE REGIME

_____VACCINATION UP TO DATE YES NO REASON IF NO _____**BRIEF MEDICAL HISTORY** (Not required for funswims - full history will be obtained from your vet)

DATE	OPERATION / INJURY, MEDICAL PROBLEMS, ALLERGIES ETC

CURRENT MEDICATION: _____

INSURANCE COMPANY: _____

Therapaws Terms and Conditions

Health and Safety - Humans

It has been explained to me that I may be asked to participate in exercises / therapy to motivate my dog and I understand there are trip / slip hazards including other people and dogs present. I have been advised that I should wear suitable non slip footwear. I will inform Therapaws if I am unable / unwilling to participate. I will also inform Therapaws if I have any disability or medical condition that limits my ability to participate or puts me at greater risk of injury. I understand that I am responsible for my children's safety and behaviour while they are on the premises and that they should remain seated in the swimming pool area. I will ensure my children remain under my close supervision at all times and in all areas of the centre. I understand that I am responsible for the safety of people / visitors accompanying me whilst at Therapaws as they may not be familiar with procedures and hazards that I have been made aware of.

Health and Safety - Dogs

1. Always have a collar and/or harness on your dog. Dogs without collars pose a serious health and safety risk to members of staff, other clients and their dogs
2. Keep your dog on a lead at all times until a member of staff tells you that it is safe to release your dog(s)
If you are not strong enough or have problems controlling your dogs, please ask a member of staff for help
3. Always check with a member of staff before bringing your dog into the reception or pool area. Your dog may be wonderful with other dogs but not all dogs are. Please remember we have injured dogs on the premises that can feel threatened or could be hurt by normal friendly behaviour.

Staff members are under strict instructions regarding collars and leads on dogs - please listen to them. These rules are for everyone's safety and to ensure neighboring properties are not affected by unnecessary noise. Clients who have been warned and continue to ignore staff instructions to check before entering reception and/or control their dog(s) will not be allowed to continue using Therapaws facilities.

Change of Circumstances

I will inform Therapaws of any changes to medication, and surgical procedures or changes in veterinary advice which affects my dog(s). I understand that any of these changes may affect the type and duration of treatment. I will inform Therapaws if my dog is receiving treatment elsewhere e.g. physiotherapist, chiropractor, massage, homeopathic treatment, TTouch practitioner, etc. I will inform Therapaws immediately if my dog contracts any infections or contagious disease (e.g. Kennel Cough)

Discussion of Risks

Physical exercises together with the pressure of the water on the chest and abdomen can put more stress on your dog's cardio respiratory functions. If there is an undiagnosed cardiac or respiratory condition your dog could be at risk. Whilst all due care will be taken, if your dog has a diagnosed or undiagnosed spinal condition, there is a possibility their condition could be worsened by hydrotherapy.

Cleanliness

If your dog poops - please clean up using a poop bag (bags can be provided)

Appointments

Late Arrivals - Up to 15 minutes late - we will start the swim but your dog(s) will be required to leave the pool area to enable the next clients appointment to start punctually

Over 15 minutes late - we will need to re-book your appointment.

In either case the full charge will apply

Missed Appointments - the full charge will apply

Cancellations - we require a minimum of 24 hours notice otherwise the full charge will apply. You may notify us by telephone or by e-mail.

Insurance Claims- Must be authorised by your insurance company.

If it has been agreed with Darah that you may make a direct claim for your dog's treatment then please bring a claims form with your policy holder details completed and a stamped addressed envelope. Insurance claims can only be submitted once treatment has been given.

If for any reason your claim is rejected then you will be liable for the full cost of treatment.

Declarations

I hereby give permission for my dog to receive treatment at Therapaws. I have given all relevant medical and behavioural history to Therapaws and believe the information to be correct. I give permission for Therapaws to exchange information with my veterinary practice about my dog's condition and/or behaviour. I will not bring any dog to Therapaws which has contracted or been knowingly exposed to any infections or contagious disease. I agree to abide by all the Terms and Conditions which have been explained and discussed with me by:

Signature of member of Staff: _____

Date: _____

Signature of Owner: _____

Date: _____