



# Client Registration Form

### CLIENT DETAILS

NAME: \_\_\_\_\_ E-MAIL: \_\_\_\_\_

ADDRESS: \_\_\_\_\_ TEL: \_\_\_\_\_

POSTCODE: \_\_\_\_\_ MOBILE: \_\_\_\_\_

### DOG DETAILS

PET NAME: \_\_\_\_\_ BREED: \_\_\_\_\_

AGE: \_\_\_\_\_ DOB: \_\_\_\_\_ DOG / BITCH \_\_\_\_\_ NEUT \_\_\_\_\_

### HANDLER WARNINGS

HUMANS: \_\_\_\_\_

OTHER DOGS: \_\_\_\_\_

CHARACTER (LIKES/HATES): \_\_\_\_\_

### HYDROTHERAPY DETAILS

USUAL VET: \_\_\_\_\_ PRACTICE: \_\_\_\_\_

REFERRAL VET: \_\_\_\_\_ PRACTICE: \_\_\_\_\_

REASON FOR SWIMMING

CURRENT EXERCISE REGIME

VACCINATION UP TO DATE \_\_\_\_\_ REASON IF NO \_\_\_\_\_

### BRIEF MEDICAL HISTORY (Not required for funswims - full history will be obtained from your vet)

DATE	OPERATION / INJURY, MEDICAL PROBLEMS, ALLERGIES ETC

CURRENT MEDICATION: \_\_\_\_\_

INSURANCE COMPANY: \_\_\_\_\_

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TERED: YES/NO

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## TERMS AND CONDITIONS

Whilst every care is taken of the dogs undergoing treatment, and in the maintenance of the water and the dogs receiving hydrotherapy do so entirely at their owners risk.

We reserve the right to refuse treatment to any dog at our discretion.

All dogs must have a signed veterinary referral prior to treatment in pool or treadmill and whether for rehabilitation, maintenance and weightloss or puppy swims.

Sessions will be charged in full if an appointment is cancelled with less than 24hrs notice.

All sessions must be paid for on the day or in advance, direct insurance claims can be made with prior approval from your insurance company but should payment be declined all fees remain the responsibility of the client.

Block bookings must be used within 6 months of the 1st session unless given prior authorisation to extend. Refunds will be given.

Owners are responsible for notifying the hydrotherapist of any deterioration in their dogs condition or if a vet has said treatment should be stopped.

Dogs with any infectious diseases, open wounds, gastric upsets, ear, eye or skin infections will not be able to attend. This also includes bitches in season.

Dogs must not eat for 2 hours prior to their session and for 1 hour after their session.

Dogs should arrive in a clean state, if your dog is dirty we will have to spend session time washing them before they enter the pool or treadmill.

All dogs must be kept on a lead and under control at all times whilst on our premises. All faeces must be cleaned up before you leave.

If your dog defecates in the pool or treadmill there will be a £30 surcharge as it will need to be closed and cleaned for further use. This often means the treadmill cannot be used for the rest of the day.

Therapaws will need to contact your veterinary surgeon with your details to obtain your dogs medical history and a veterinary referral.

Therapaws has a strict privacy policy, we use an online system called SHARC to store your data. Your information will not be shared with anyone other than our sister company Click-2-heel.

Therapaws and Click-2-Heel would like to occasionally send you information on offers and dog related events, workshops and training classes.

If you wish to receive this information then please tick the box below when signing this form

I accept and agree to the terms and conditions laid out in this document.

Client Name Printed.....

Client Signature.....Date.....

I wish to be sent dog related information

Please email this form to [enquiries@therapaws.co.uk](mailto:enquiries@therapaws.co.uk) or post to:

Therapaws Animal Rehabilitation Centre  
40 Martins Lane  
Bracknell

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Bracknell  
Berkshire  
RG12 9EN

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